

# POLICY ON THE INTEGRATED MANAGEMENT SYSTEM (IMS) FOR QUALITY

**Andrés Pinaluba, S.A.** Since it was founded, **(APSA)** has aimed to be a flagship supplier in the nutrition and animal health sector. Their way of contributing to the provision of safe food to the population is to offer a wide range of products and services to their customers based on **Quality and Sustainability**. To achieve this, **APSA** has developed an integrated system of food quality and safety, which allows it to measure, evaluate, improve and ensure the quality of the products it produces and markets, respecting the environment and promoting safe products that benefit public health.

Within the scope of the Integrated Management System (IMS) for Food Quality and Safety, **APSA** designs its processes to meet the needs of its stakeholders, to comply with legal requirements and with the international standards to which it is certified; including the ISO 9001:2015, FAMI-QS and GMP standards. By stakeholders, we mean the following; customers, workers, suppliers, shareholders, government institutions and Society in general.

Our **MISSION** is to innovate, develop, produce and market products and services, while working with our customers to meet the growing global demand for food in a **SUSTAINABLE** way.

Our organisation's Policy embraces and promotes the following **VALUES**:



#### STAKEHOLDER GUIDANCE

Managing processes to provide quality products and services effectively to the companies, institutions and bodies concerned, according to their needs.



#### TEAMWORK

Cooperation, seamless communication and a positive attitude towards colleagues and other associates taking part in our processes is always encouraged, so that we can foster a good working environment and make our projects a success.



#### EXCELLENCE

We aim to meet our customers' high standards through a combination of customer guidance, continuous improvement, aiming to provide professional services and the desire to innovate.



#### INNOVATION

Rigorous scientific outlook in the development of new products and applications that provide solutions for our customers.



#### FLEXIBILITY

Adapting to the changing demands of the sector and quickly reacting to opportunities.



#### SECURITY

Ensuring the safety of the people who work for **APSA**.



#### COOPERATION

Fostering joint efforts with various Institutions and companies, both nationally and internationally.

Our **VISION** is to maintain our status as a reference in the field of nutrition and animal health, helping our clients every step of the way in their aims to satisfy the growing demand for animal protein worldwide, in a **SAFE, HEALTHY AND SUSTAINABLE** way.

To do this, **APSA** is underpinned by:

#### Improvements in Efficiency

Providing products and solutions so that our customers have more efficient products in order to achieve better output.

#### Product quality

Since our company started out, quality has always been our top priority.

#### Commitment to the Environment

We help our customers to increase animal protein production, achieving more environmentally-friendly processes.

#### Health and Welfare

Developing medicines and additives with a high added value, that help to make food safer, thus encouraging proper use of antibiotics in meat production and supporting animal health through nutrition.

The Company Management are conscious of the commitment to stakeholder needs, and have thus established an **INTEGRATED MANAGEMENT SYSTEM (IMS) FOR QUALITY AND FOOD SECURITY** with the following **PRINCIPLES**:

- Laying down a commitment to ensuring compliance with the mandatory and voluntary legal requirements that apply to the Organisation.
- Carrying out activities that are geared towards the needs of the stakeholders, while taking into account the prospects for growth in demand and changing needs in the animal food industry.
- Establishing a system to improve processes and activities, to take on the objectives and goals set by APSA within the IMS.
- Guaranteeing operations that are seen to be reliable, effective and efficient for all stakeholders.
- Forging cooperation with other agencies to respond to any possible situational requirements.
- Optimising resource management, thereby maximising their use and reducing costs.
- Determining and developing training requirements to maintain and improve the professional skills of the workforce.
- Motivating our human resources while also engaging them and getting them involved, so they can take part in the management, development and implementation of the IMS.

As a result, the measures included in this **APSA** Policy empower and facilitate adaptive change, continuous improvement and process innovation, in order to meet the level of demand determined by it, and, as such, **the Management wishes to notify all of its Employees of this Management Policy, and is committed to providing the means and facilitating the implementation stipulated in the APSA IMS Manual**, as well as the successive revisions and the rest of the documents stemming from it.